



service@radioindustries.com.au
Ph: 1300 266 682
Head Office:
Unit 1-10 Alliance Ave, Morisset NSW 2264
www.radioindustries.com.au



REPAIR & SERVICE REQUEST FORM

For RI Office Use Only:

RMA#

ISSUED DATE:

Customer Name & Address Details

Company:

Email Address:

Return Address:

Suburb:

Postcode:

Contact Name:

Telephone Number:

Billing Details:

Purpose:



Service & Repairs



Warranty



Out of box Failure



Programming

If warranty, a valid purchase receipt must be attached

Terms and Instructions:

PACKAGING: Products should be appropriately packed to avoid damage during shipment. Out of Box Failure claims - Products MUST be packed in the original box and any packaging in new condition. Damage or loss during shipment is sole responsibility of the customer. Goods received damaged due to insufficient packaging will be evaluated and where applicable a quotation may be sent.

Please ensure to send all the repairs to the below address with service and repair form

Radio Industries Head Office - Service Department - Unit 1-10 Alliance Ave, Morisset NSW 2264

RMA#: RMA number is valid for 60 days from the date it is issued.

SHIPPING COST: Warranty repairs - the customer is responsible to cover the freight cost to return to Radio Industries, Radio Industries will be responsible for the freight cost back to the customer. Non-warranty repairs - the customer is responsible for the cost of the shipment to and from Radio Industries



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Product Information:

Item No.	Brand	Model	Serial Number	Fault Description
#1				
#2				
#3				
#4				
#5				
#6				
#7				
#8				
#9				
#10				

Additional Comments:

Purchase Order:



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